

Project Topic: Development of a Welfare Scheme for Teachers in Public Schools for Service Retention in Ghana

1. Key Stakeholder

- a. Public School Teacher (primary beneficiary of the welfare scheme)
- b. Secondary stakeholders
- c. Ghana Education Service, School heads/ Administrators, Ministry of Education

2. User Story (Agile Format)

As a public school teacher, I want access to a structured welfare scheme that provides financial, health, and housing support so that I am motivated to remain in service and perform effectively in Ghana's public schools.

3. Acceptance Criteria

The user story will be considered complete when:

- a. A welfare package covering health, housing, or financial support is clearly defined and approved.
- b. Teachers can easily register and access welfare benefits through an official process or platform.
- c. Eligibility criteria for teachers are clearly documented and communicated.
- d. Welfare benefits are accessible within a defined processing period.
- e. Feedback mechanisms exist for teachers to report issues or suggest improvements.